

PROCESS OF FEEDBACK COLLECTION FROM STAKEHOLDERS ON CURRICULAM

Feedback from Final year students:

The final year students were divided into subgroups and discussion was carried out with the support of the faculty members in order to enrich the curriculum. Based on the discussion, suggestions were consolidated and written in a prescribed form. The compilation of feedback was used for enriching the curriculum.

Feedback from Alumni:

Annual alumni meet is organized every year on 2nd October. On this day, common get together meeting and Department wise meetings were organized. During the meeting, current issues like curriculum, employability was discussed and feedback is collected on course content. Feedback is also collected throughout the year from Alumni at the time of their visit to college for guest lecture. These suggestions were incorporated while revising syllabus.

Feedback from Parent:

The feedback was collected from parents during Parent Teachers Association (PTA) meetings with the help of Class teachers. Feedbacks were collected on curriculum to enhance the teaching learning process.

Feedback from Employer:

Feedbacks were collected from the potential employer to enrich the employability component and to incorporate recent trends, emerging concepts in to curriculum which in turn helps the teaching learning process and Bos Syllabus revision.

Feedback from Staff:

Faculty members discuss together for reviewing and revising the syllabus. They give inputs on recent development and emerging concepts in curriculum. All the inputs and feedback were consolidated and incorporated in BoS Meeting.

**Action Taken Report on Stakeholder's
Feedback on curriculum
2014-2015**

Action Taken Report on Stakeholder's Feedback on curriculum

2014-2015

BSW-Bachelor of Social Work

The suggestions and feedbacks of stakeholders were discussed in Bos meeting and got approval in Board of studies, Academic council and made the approved changes in the syllabus.

- ✓ Included application of social work in different fields in the subject "Introduction to professional social work"
- ✓ Social Action concept included in the subject "Introduction to methods of Social Work"
- ✓ Role of Government and NGO's concepts were added.
- ✓ The two missed concepts were added in its respective courses. (In unit 3 of Introduction to Social Problems, the concept, causes and consequences of Domestic Violence be included. In unit 5 of Introduction to Social Case work and Social Group work, case work application in correctional settings was included)
- ✓ Life skill activity module was prepared and demonstrated the life skill activity in the class room.

B.Com /B.Com (R)

The suggestions and feedbacks of stakeholders were discussed in Bos meeting and got approval in Board of studies, Academic council and made the approved changes in the syllabus

- ✓ Game Theory is added in the Vth Unit of Operations Research paper.
- ✓ Operation Research paper was modified with updated concepts.
- ✓ Multimedia Theory and Multi media lab introduced for B.Com (CA) programme.
- ✓ A new Lab paper was introduced.
- ✓ Introduced Course on Human Resource Management
- ✓ Multimedia theory and lab paper was introduced.

BA English

The suggestions and feedbacks of stakeholders were discussed in Bos meeting and got approval in Board of studies, Academic council and made the approved changes in the syllabus

- ✓ Added Thomas Decker's "Shoe Maker's Holiday" at Unit V in the course 14BAELC11 and also suggested to Add "Thomas "Carlyle's Hero As a poet" at Unit I in the course 14BAELC32. Included Alice Munro's "Boys and Girls" and Edwin

Thumboo's "Cry Freedom" in the paper 14BAELC 52 with were reference and text books.

- ✓ Suggestions were incorporated in the Skill paper with reference books.
- ✓ Included Lord Byron's, "She walks in Beauty" Instead of John Webster, "The White Devil" and New Man's, "The Idea of a University" in the paper 14BAELC22

BBA-Bachelor of Business Administration

The suggestions and feedbacks of stakeholders were discussed in Bos meeting and got approval in Board of studies, Academic council and made the approved changes in the syllabus

- ✓ Communication skill course was added according to the suggestion.
- ✓ According to the suggestions the unit 5 was revised in organizational development added the concepts OD-Meaning, principles.
- ✓ HOD had instructed the faculties to conduct management games and case studies to enhance their practical knowledge.
- ✓ The suggestion was a general one. The HOD had instructed the faculties to give assignment based on it.
- ✓ According to the employer suggestion the title of Entrepreneurship Management was changed as Entrepreneurship development.

B.Sc (Computer Science)

The suggestions and feedbacks of stakeholders were discussed in Bos meeting and got approval in Board of studies, Academic council and made the approved changes in the syllabus

Conducted seminars/workshops on recent technologies by eminent resource person.

- ✓ Suggestion was discussed, but Value education and Environmental Science papers are present in the curriculum.
- ✓ The software in the lab was updated.

B.sc (Information Technology)

The suggestions and feedbacks of stakeholders were discussed in Bos meeting and got approval in Board of studies, Academic council and made the approved changes in the syllabus

- ✓ HOD and the faculty members have planned to conduct seminars with experts.
- ✓ Introduced Internet application lab course
- ✓ Introduced internet application lab in the curriculum.

MBA – Master of Business Administration

The suggestions and feedbacks of stakeholders were discussed in Bos meeting and got approval in Board of studies, Academic council and made the approved changes in the syllabus

- ✓ The suggestions were discussed with the HOD and the Subject expert, it was decided to continue the same without change.
- ✓ Suggestions of the subject experts were incorporated.
- ✓ According to the Suggestion the syllabus of the financial specialization were revised.

According to the suggestion the Portfolio management papers were revised.

**Action Taken Report on Stakeholder's
Feedback on curriculum
2015-2016**

Action Taken Report on Stakeholder's Feedback on curriculum

2015-2016

BSW- BSW-Bachelor of Social Work

The suggestions and feedbacks of stakeholders were discussed in Bos meeting and got approval in Board of studies, Academic council and made the approved changes in the syllabus

- ✓ The HOD had instructed the faculties to conduct the classes based on activity related to the concepts.(Group Work activity & Case work process was through demo practice)
- ✓ Added the concepts inclusion and exclusion in elaborate manner
- ✓ The treatment concepts were added in the Unit 2 of Introduction to Social Case Work and Group work.
- ✓ HOD instructed to conduct training on mock interview with the help of experts.
- ✓ The HOD had instructed the Field work Coordinators to inform the parents about the timings of the agency.

MSW-Master of Social Work

- ✓ From the suggestions Consumer Protection Act was included in the unit no 5 of Issues in Contemporary development. Since the concept MIS related to the management, it was included in II year Hospital Management paper.
- ✓ As mentioned by the Alumni History of Social Case work in India and abroad was added in Unit Social Case work paper.
- ✓ Person with Disability act 1995 was included in Social Welfare Administration and legislation.
- ✓ After the elaborate discussion the FGD, PRA and mixed methodology concepts were removed during Academic council meeting. Qualitative research was included in Social work research and statistics paper.
- ✓ The concept Provident Fund for international workers was added in Unit 1 of Labour Law subject.

- ✓ As per the suggestions the Measurement of Psychiatric disability was added in Unit 4 of Mental Health syllabus
- ✓ To avoid repetition the concept was slightly modified as Relevance of Psychology and added in Unit 5 of Dynamics of Human behavior.
- ✓ The suggestions were included as role of Social worker, counsellor, psychotherapist and burnouts among these professionals. These concepts were added in Unit 4 of Counseling and Psychotherapy.

B.Com/B.Com (R)

The suggestions and feedbacks of stakeholders were discussed in Bos meeting and got approval in Board of studies, Academic council and made the approved changes in the syllabus

- ✓ Resolved to introduce the submission of Project proposal in Unit V of Entrepreneurship Development for B.Com(R).
- ✓ After in-depth consultation and discussion certain concepts were deleted in the Business Maths Paper of B.Com & B.Com (CA).
- ✓ A course on “Introduction to Cost Accounting” was introduced which was approved by BoS and Academic Council.
- ✓ Modified the assessment pattern of the Commerce practical paper for B.Com & B.Com(R)
- ✓ Lab paper on Desk Top Publishing (DTP) was introduced
- ✓ A new Lab paper was introduced suggested.

B.A English

The suggestions and feedbacks of stakeholders were discussed in Bos meeting and got approval in Board of studies, Academic council and made the approved changes in the syllabus

- ✓ Suggestions were carried out in the respective paper with reference and text books.
- ✓ HOD had instructed the faculties to discuss about motivational Biography of inspiring leaders for youth.
- ✓ Suggestions were carried out in the paper Indian Writing in English
- ✓ Suggestions were carried out in the paper, Age of Tennyson

BBA-Bachelor of Business Administration

The suggestions and feedbacks of stakeholders were discussed in Bos meeting and got approval in Board of studies, Academic council and made the approved changes in the syllabus

- ✓ The Suggestion was discussed and the HOD had instructed to change the teaching pedagogy.
- ✓ Faculties are instructed to use PPT, Videos, and activities
- ✓ The list of Books (updated editions) were prepared and submitted to the library committee.
- ✓ HODS had instructed the faculty to take the students for computer lab after working hours.

B.Sc(Computer Science)

The suggestions and feedbacks of stakeholders were discussed in Bos meeting and got approval in Board of studies, Academic council and made the approved changes in the syllabus

- ✓ Planned to conduct soft skill training programme to incorporate the above
- ✓ Through the capability enhancement programme soft skill programme will be conducted.
- ✓ Multimedia course was included in the curriculum.

B.Sc (Information Technology)

The suggestions and feedbacks of stakeholders were discussed in Bos meeting and got approval in Board of studies, Academic council and made the approved changes in the syllabus

- ✓ Conducted seminars on project development
- ✓ Through the capability enhancement programme soft skill programme were planned
- ✓ Introduced a course on multimedia

MBA-Master of Business Administration

The suggestions and feedbacks of stakeholders were discussed in Bos meeting and got approval in Board of studies, Academic council and made the approved changes in the syllabus

- ✓ HOD had instructed the faculty members to plan for case study presentation.
- ✓ According to the suggestion the unit 5 in HRM paper is revised.
- ✓ The suggestions were incorporated and the HRM syllabus was revised.
- ✓ The suggestions were incorporated in the entrepreneurship Skill paper

**Action Taken Report on Stakeholder's
Feedback on curriculum
2016-2017**

Action Taken Report on Stakeholder's Feedback on curriculum

2016-2017

BSW-Bachelor of Social Work

The suggestions and feedbacks of stakeholders were discussed in Bos meeting and got approval in Board of studies, Academic council and made the approved changes in the syllabus

- ✓ The concept, crime was included in Introduction to Social Problems syllabus.
- ✓ The concept cultural lag was removed from the syllabus.
- ✓ The domestic violence concept was removed and added explanatory terms to the culture.
- ✓ Added concepts, meaning and definition of legislation in Unit 1 of Introduction to Social Legislation paper.
- ✓ The recent amendment on Juvenile Justice (Care and Protection) was included in Unit 1 of the Social Legislation paper.
- ✓ Recent concepts related to the family system were updated in Unit 1 of Understanding the Family syllabus.

MSW-Master of Social Work

The suggestions and feedbacks of stakeholders were discussed in Bos meeting and got approval in Board of studies, Academic council and made the approved changes in the syllabus

- ✓ In the academic council meeting the students suggestions was discussed and it was decided to give assignment on the preparation and filling out forms.
- ✓ From the opinion of alumni the concept "Compensation Management System" was added along with related concepts like wages/salary, wage structure, bonus and profit sharing in Unit 1 of HRM II syllabus
- ✓ The concept difference between rural, urban and tribal community removed from unit 1 of community organization paper.
- ✓ From their inputs and opinion of academicians 2 new value added courses namely Industrial Social Work and Therapeutic skills was introduced.
- ✓ From the opinion of employer, during department meeting it was discussed and finalized. Concepts like broken family system, communication pattern among family members were added.
- ✓ Introduced a paper MS office and HTML as NME offered by the Department of Computer Science.

B.Com (CA)/B.com (R)

The suggestions and feedbacks of stakeholders were discussed in Bos meeting and got approval in Board of studies, Academic council and made the approved changes in the syllabus

- ✓ Added and modified the RDBMS Lab and Oracle practical paper.
- ✓ Concepts like Microsoft windows & Version, Browsers were included in Unit 3 of Introduction to computer paper.
- ✓ Removed MS DOS and Explores concepts and added commerce relevant concepts.
- ✓ It's a general feedback. So it was conveyed to the faculty members to explain the Programme objectives and course objectives clearly with suitable explanation on job scope.
- ✓ As a part of the MS Office lab paper, the students were taught to work in the excel sheet. So the HOD had instructed the faculties to give more practical and hands on training to work in excel.

BA English

The suggestions and feedbacks of stakeholders were discussed in Bos meeting and got approval in Board of studies, Academic council and made the approved changes in the syllabus

- ✓ HOD had instructed to plan for the Seminar and Competitions. Followed by this guest lecture has been organized related to the courses.
- ✓ HOD had instructed the faculties to identify the best Indian Women Writers and to give assignment topics.
- ✓ The suggestions were incorporated in the syllabus “ Shakespeare”

BBA-Bachelor of Business Administration

The suggestions and feedbacks of stakeholders were discussed in Bos meeting and got approval in Board of studies, Academic council and made the approved changes in the syllabus

- ✓ The suggestions of the students were discussed in the BOS and the Unit 2 is equal distributed to Unit III and IV.
- ✓ Added the concept in the paper Principles of Management.
- ✓ The HOD in consultation with the placement coordinator planned for the programme
- ✓ Guided the students to undertake projects which helps to gain knowledge on preparation of project reports, adding contents and for research analysis.(Data analysis , interpretation and conclusion)

B.Sc(Computer Science)

The suggestions and feedbacks of stakeholders were discussed in Bos meeting and got approval in Board of studies, Academic council and made the approved changes in the syllabus

- ✓ Based on the suggestion Client server and visual programming subjects were included in the curriculum.
- ✓ Mobile computing course was introduced in the curriculum
- ✓ Practical lab was introduced in the Multimedia course and networking lab is also introduced.

B.Sc (Information Technology)

The suggestions and feedbacks of stakeholders were discussed in Bos meeting and got approval in Board of studies, Academic council and made the approved changes in the syllabus

- ✓ Incorporated the visual programming paper in the curriculum
- ✓ Introduced quantitative aptitude paper in the curriculum
- ✓ Introduced IT & html theory and html lab in the curriculum

**Action Taken Report on Stakeholder's
Feedback on curriculum
2017-2018**

Action Taken Report on Stakeholder's Feedback on curriculum

2017-2018

BSW-Bachelor of Social Work

The suggestions and feedbacks of stakeholders were discussed in Bos meeting and got approval in Board of studies, Academic council and made the approved changes in the syllabus

- ✓ From the suggestion given by students the two emerging concepts were included in Unit 2 and 3 of Introduction to Social Work in Health Settings Course.
- ✓ The new schemes and programmes were updated and removed the above mentioned outdated concepts.
- ✓ The Human Rights legislations were included in Unit I of Introduction to Social Legislation Paper.
- ✓ History of Indian Constitution was removed from unit 5 of the Introduction to Social Legislation Paper.
- ✓ In communication skills for social workers course the title was modified as type of communication in the Unit 1

B.Com /B.Com (R)

The suggestions and feedbacks of stakeholders were discussed in Bos meeting and got approval in Board of studies, Academic council and made the approved changes in the syllabus

- ✓ In the Financial accounting paper, preparation of accounts was included.
- ✓ Instructed the faculty members to bring changes in the teaching methodology.
- ✓ Concepts on Application of Marginal costing, reconciliation statement of cost & financial book were added in the Unit V of fourth semester of Cost Accounting paper.
- ✓ Few concepts in Management Accounting paper was removed in the unit 2.
- ✓ Removed the concept from Environment of business paper and included the concept "impact of ecological environment on Industrial Establishment".
- ✓ Practical Assignments were given to the students on accounting methods and procedure of various sectors.
- ✓ Computer Practical's on each paper related operations were taught during lab hours.
- ✓ Application of marginal costing was included in the Management Accounting paper.

BA English

The suggestions and feedbacks of stakeholders were discussed in Bos meeting and got approval in Board of studies, Academic council and made the approved changes in the syllabus

- ✓ Club activities were planned and conducted
- ✓ Students were motivated to utilize the library thrice a week by allotting a period exclusively for reading and to have discussion on it.
- ✓ Suggestions were incorporated in the paper 13BAELC63
- ✓ The Language Lab was replaced with Updated versions and Equipments.

BBA-Bachelor of Business Administration

The suggestions and feedbacks of stakeholders were discussed in Bos meeting and got approval in Board of studies, Academic council and made the approved changes in the syllabus

- ✓ According to the suggestion the text book for Business Mathematics – Sundaresan Jeyaseelan and for HRM –CB Gupta & Sashi K Gupta were added.
- ✓ Modified the unit and added reference books for communication skill paper.
- ✓ According to the faculty suggestion the contents of Unit I & IV was revised.
- ✓ HOD and the faculty members planned and organised personality development programme.

B.Sc(Computer Science)

The suggestions and feedbacks of stakeholders were discussed in Bos meeting and got approval in Board of studies, Academic council and made the approved changes in the syllabus

- ✓ Workshop on android application development was planned.
- ✓ Suggestion was general not related to the subject, seminars was organized in the Android Programme.
- ✓ Introduced VB.net course in the curriculum.

B.Sc(Information Technology)

The suggestions and feedbacks of stakeholders were discussed in Bos meeting and got approval in Board of studies, Academic council and made the approved changes in the syllabus

- ✓ Organised seminar on the topic “ethical hacking and ad-hoc networking”.
- ✓ Conduct soft skills and career counseling programme.
- ✓ Introduced a paper VB.net in the curriculum.